

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable. Para una copia en español, favor de llamar al sistema de agua (760) 247-7330.

APPLE VALLEY HEIGHTS COUNTY WATER DISTRICT AUGUST 13, 2024

# BOIL WATER NOTICE

### Boil Your Water Before Drinking or Food Preparation to Avoid Illness

Due to the recent water outage, which occurred on 08/13/2024 the Apple Valley Heights County Water District is advising customers to only use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness. The affected area includes Portions of Allegra Vista, Mesa Vista, Buena Vista, Flora Vista, Central Road, Roundup Way, and Ocotillo Way.

We will inform you when tests show that water is safe to drink, and you no longer need to boil your water. We anticipate the water will return and the distribution system will be re-pressurized by 08:00 AM. Afterward, we will collect bacteriological water samples to ensure the quality of the water.

If you have questions about other uses of tap water, such as bathing and dish washing, please call 760-247-7330 or read this guidance: <https://www.cdc.gov/healthywater/emergency/drinking/drinking-water-advisories/boil-water-advisory.html>

### Do not drink the water without boiling it first

- Boil all water for one (1) minute (rolling boil).
- Let water cool before drinking.
- Use boiled or bottled water for drinking, brushing teeth, and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

### If you are unable to boil your water:

Household unscented liquid bleach

- For clear water, use 8 drops (1/8 tsp.) of bleach for 1 gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 tsp.) of bleach for 1 gallon of water.
- Mix well. Allow to stand for 30 minutes before using.
- Water may taste or smell like chlorine. This means disinfection has occurred.

Water disinfection tablets

- Please follow the manufacturer's instructions.

### For More Information

If you are concerned about your health or the health of a family member, contact your health care provider or San Bernardino County Public Health, 451 E. Vanderbilt Way San Bernardino, CA 92408 Phone: 800.782.4264 TTY: 909.3874859 After Hours Phone: (800) 472-2376 (available after hours, weekends, and holidays)

**Water Utility contact:** Daniel B. Smith, General Manager, 760-247-7330 or 760-881-9843, 9429 Cerra Vista Street, Apple Valley, CA 92308

**State Water Resources Control Board District Office:** (661) 335-7315

**Local Environmental Health Jurisdiction:** (800) 722-4777

Please share or post this information with others who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.